

WEBINAR

HOW TO IMPROVE YOUR CORPORATE WEBSITE

STARTS AT 9.00 GMT

TODAY

- 1. Why the corporate website matters
 - Webranking by Comprend
- 2. How to improve your website
 - About the company
 - Press
 - IR
 - Sustainability
 - Careers





Your hosts today



Chris HensonResearch Analyst



Helena WennergrenHead of Webranking



James HandslipManaging Director (UK)





WHAT WE DO

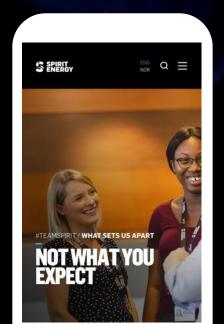
UNDERSTANDING

USER RESEARCH

DIRECTION CORPORATE BRANDING



IMPACT WEBSITES, REPORTS & **INTRANETS**



ENHANCEMENT CONTENT









DISTRIBUTION DIGITAL TOOLS





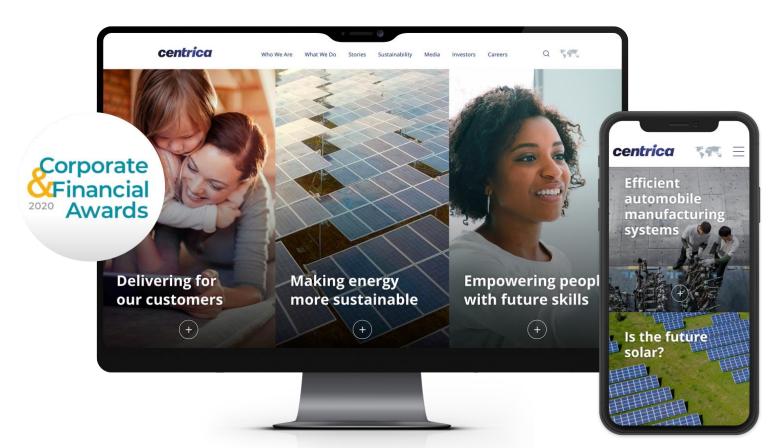


CONGRATULATIONS!

centrica

Best Corporate website: FTSE250

Corporate & Financial Awards 2020





MEASURING CONTENT PERFORMANCE

Created to improve corporate sites

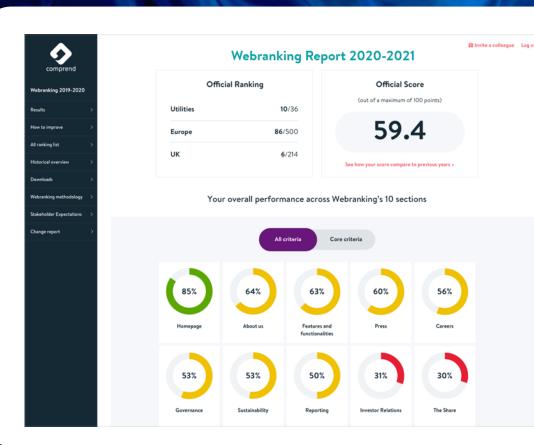
Produced since 1997

Based on stakeholder expectations

Updated criteria each year

Around 900 sites to compare

Results online with practical advice



WEBRANKING IS NOT...







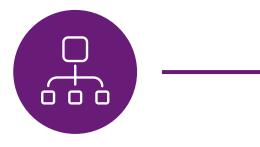
The Webranking process

JAN-MAR

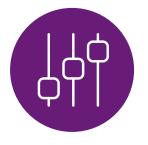
APR-MAY

JUNE-AUG

SEP-DEC









STEP ONE: RESEARCH

- Web Management survey
- Capital Market survey
- Careers survey

626 responses

STEP TWO: CRITERIA

Based on input from survey respondents and stakeholders:

50 core criteria in 10 sections

247 measure points

STEP THREE: RANKING

The largest companies by market cap in Europe

896 companies

STEP FOUR: RESULTS

- Company results in the Webranking Report
- Result lists per country
- Insights and findings

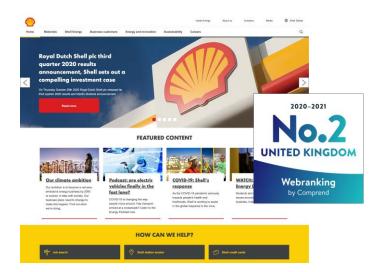
THE RESULTS ARE IN...





Top performers in the UK

Rank	Company	Score
1	BP	62.2
2	Royal Dutch Shell	61.0
3	Coca-Cola HBC	60.5



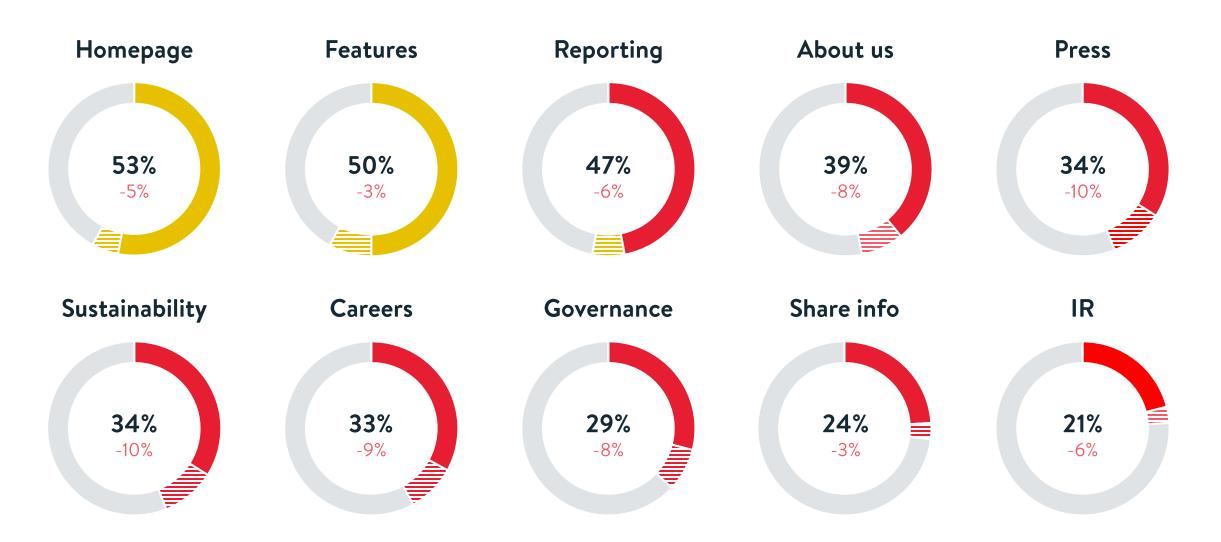




4	Centrica	59.1
5	Coats Group	56.0
6	Polymetal International	54.4
7	Anglo American	53.9
8	British Land	53.0
9	TUI Group	52.7
10	Petrofac	52.1



UK fulfillment vs Europe 500





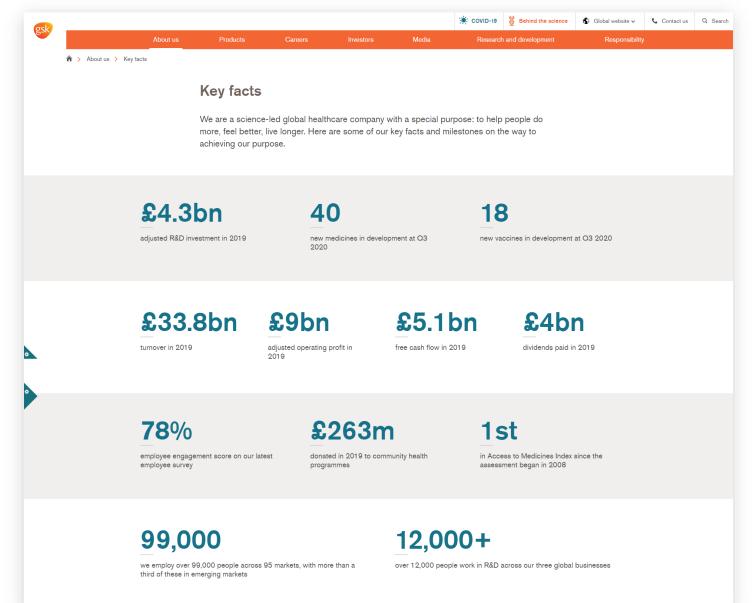
The most important information about the company

1	Brief summary of facts	4.13
2	Business areas	4.05
2	Geographical spread	4.05
4	Market share	4.01
5	Business model	3.99

ABOUT US - COMPANY INTRODUCTION

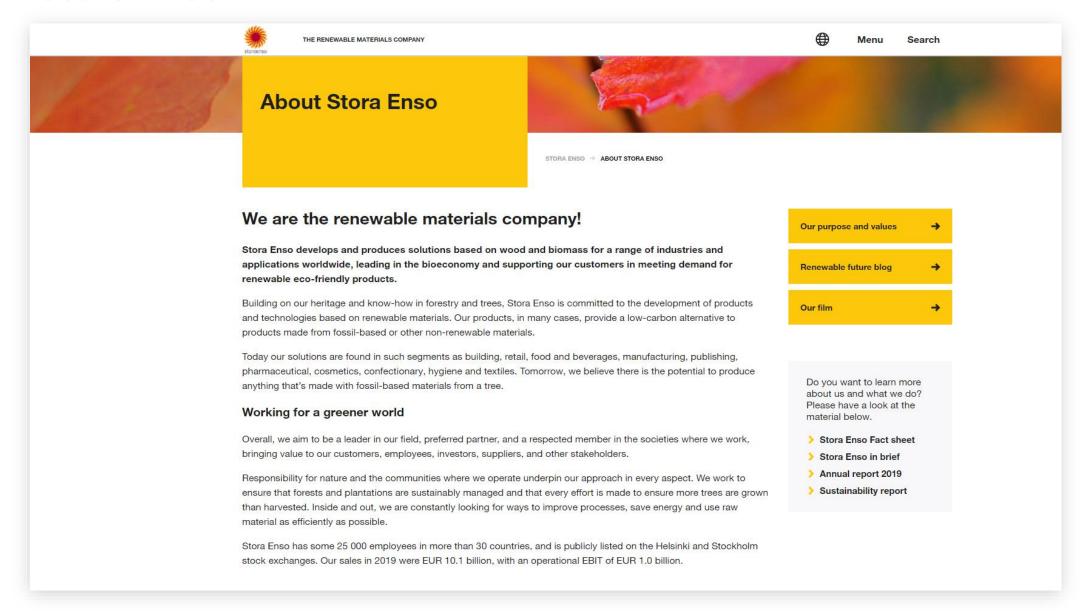








Stora Enso







Our Business Model

Our strategic vision is to be a digitally led media and entertainment company that creates and brings our brilliant content to audiences wherever, whenever and however they choose.

We will continue to grow the UK and global content business, transform our Broadcast business, and expand our Direct to Consumer business, creating value in developing and enhancing our consumer relationships. We are confident that our vision and strategy is the right long-term plan for ITV in a dynamic market environment.

The successful execution of our strategy will strengthen, diversify and grow ITV, creating a robust, future-facing digital

Competitive advantage

Our strategic assets

90%

Our channels reach 90% of the UK population each week

We have over 31m registered users in the UK, with over 80% of 16-34s registered

annually in content for our UK family of channels

World-class content

At the core of ITV is our focus on creativity and content, whether selling our unique content around the world or investing in third-party content to broadcast across multiple platforms. Internationally we have built production and distribution scale in key global creative markets through organic growth, selective acquisitions and talent deals.

Global formats & distribution

ITV has built relationships globally with major networks, platform owners and local broadcasters, and owns the rights to a diverse portfolio of shows, particularly drama and entertainment, for international distribution

Intellectual property

ITV has developed and acquired shows that are hugely popular. Owning this intellectual property allows us to monetise it internationally through programme and format sales and also commercially in the development of interactive experiences, games, apps and consumer products.

Our strategic assets underpin ITV's competitive advantage



Creating and owning the rights to quality content and intellectual property



Our strong, trusted brand, products and culture



Our talented commercial and creative people

Our diversified revenue streams

By developing, owning and managing the rights to content, ITV is able to maximise the value of its programme brands across a range of revenue streams. This makes ITV a more diversified business and enables it to drive value from different revenue models.



Advertising

Our family of channels and the ITV Hub drive significant advertising revenues from the ability to deliver mass audiences and more targeted demographics on linear television and addressable advertising on the ITV Hub. This funds our investment in the programme budget.



Commercial partnerships

We work with advertisers and advertising agencies to provide unique and innovative commercial and creative partnerships and sponsorship opportunities that extend beyond pure spot



Direct to Consumer

We monetise our consumer interactions through SVOD. competitions, live events and merchandising. In the UK, we currently generate SVOD revenue through the ITV Hub+ and BritBox UK following its successful launch in 2019. Internationally, we deliver SVOD revenues through our joint venture with the BBC, BritBox US, in the US and Canada, and Cirkus in the Nordics, Germany, Austria and Switzerland. In 2020 we will look to further roll out BritBox



We earn pay revenue from platforms in the UK by licensing our HD channels and our online VOD services.



Original production

We produce original content commissions for broadcasters and platform owners internationally from our production bases in the UK. the US, the Netherlands, Germany, France, Italy, Australia, the Nordics and the Middle East.



Distribution

We own the rights to a significant catalogue of programmes and formats that we sell and license to broadcasters and platform owners internationally. The strong global demand for content provides a significant opportunity for us.





Advertisers

(+)



Audiences



Broadcasters and

platform owners

(+)





(+)

Shareholders Through a track record of creating shareholder value and

×

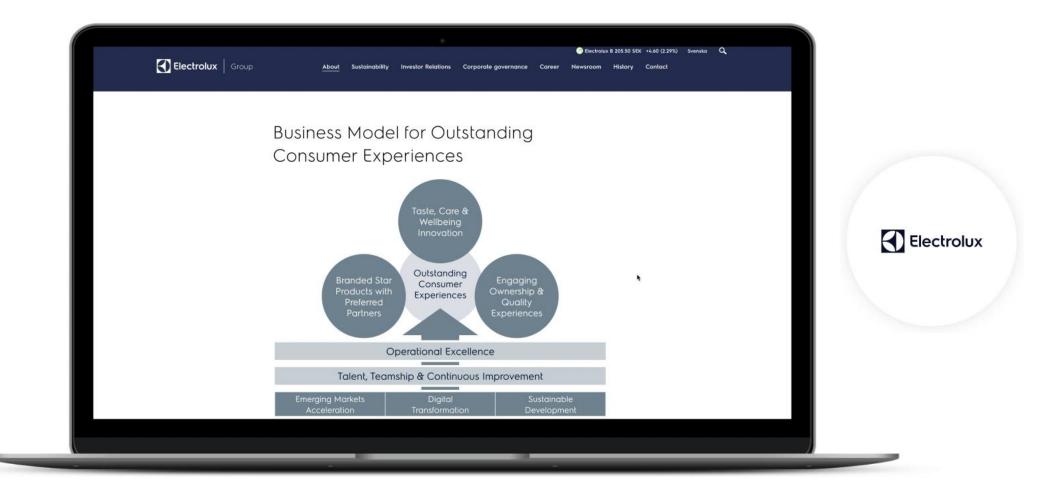
delivering significant shareholder returns.

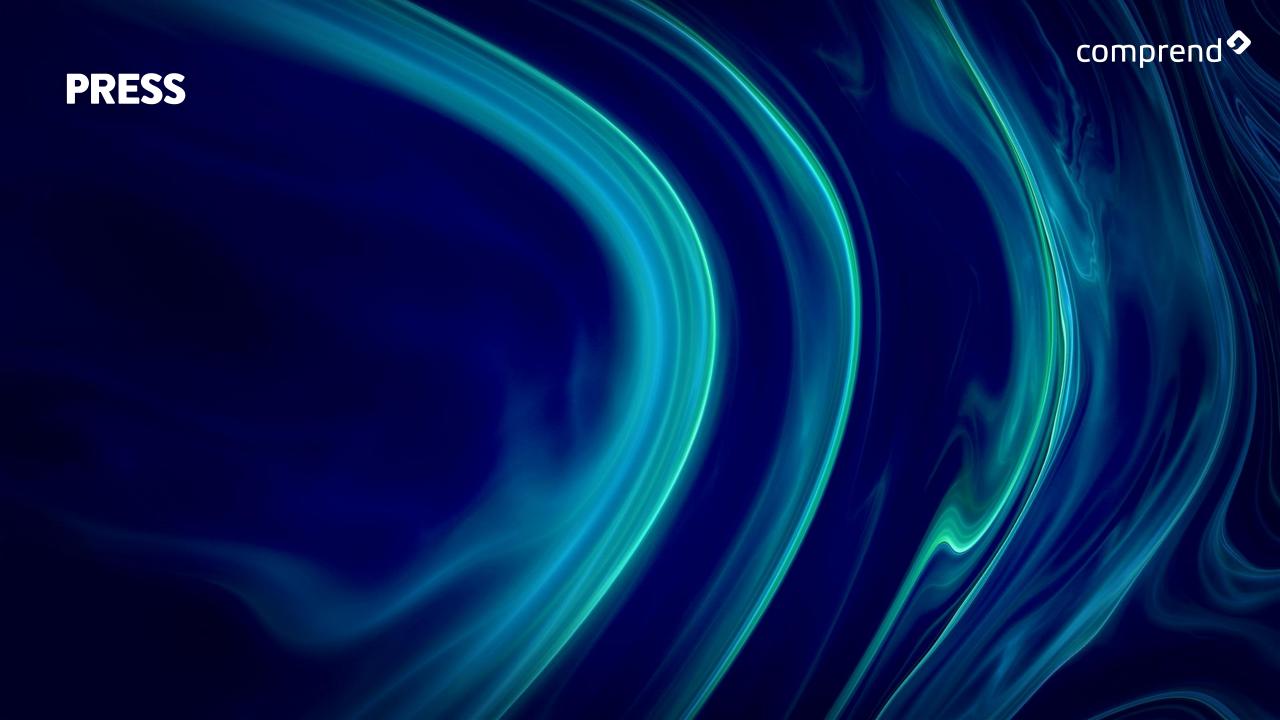


Debt investors

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Electrolux





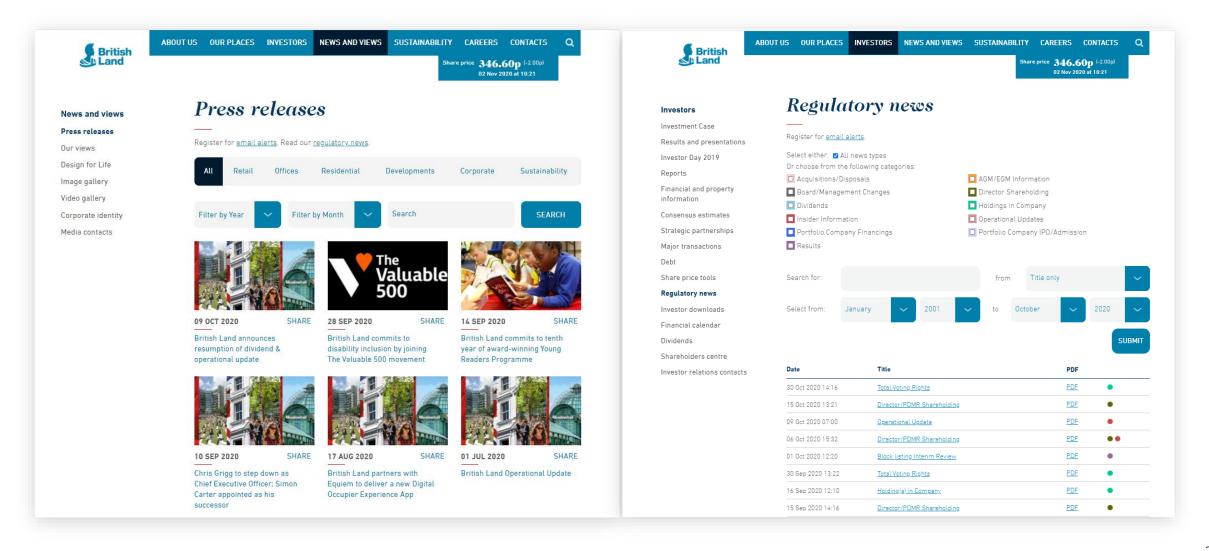


The most important **press**-related information

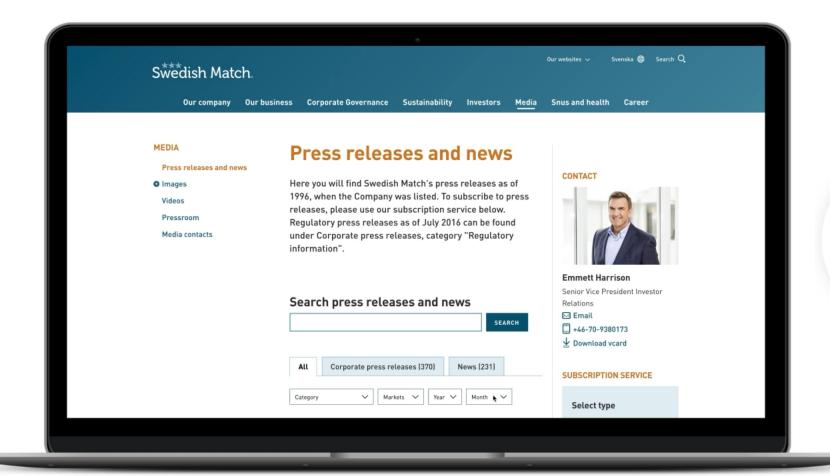
1	Press release archive	4.34
2	The possibility to filter	4.19
3	Regulatory news archive	3.83



British Land



Swedish Match



Swedish Match.



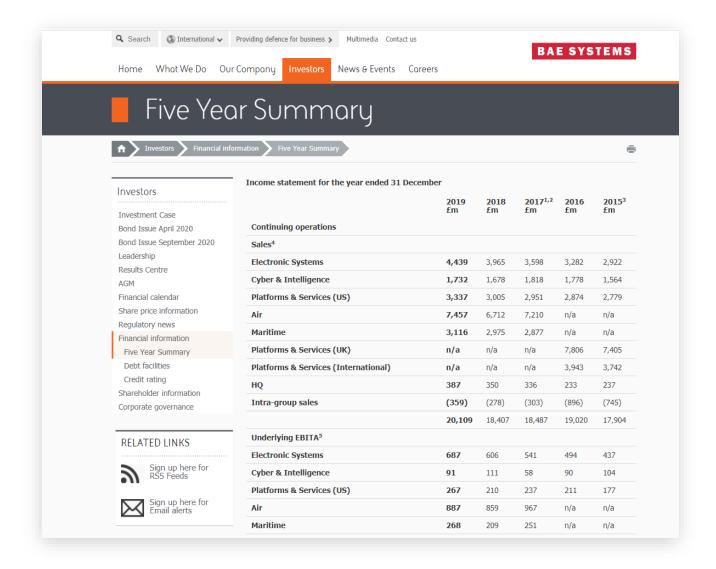


The most important financial information

1	Overview of financial key figures	4.38
2	Financial outlook	4.25
3	Financial targets	4.15
4	Mergers and acquisitions	4.12
5	Financial target achievements	4.11

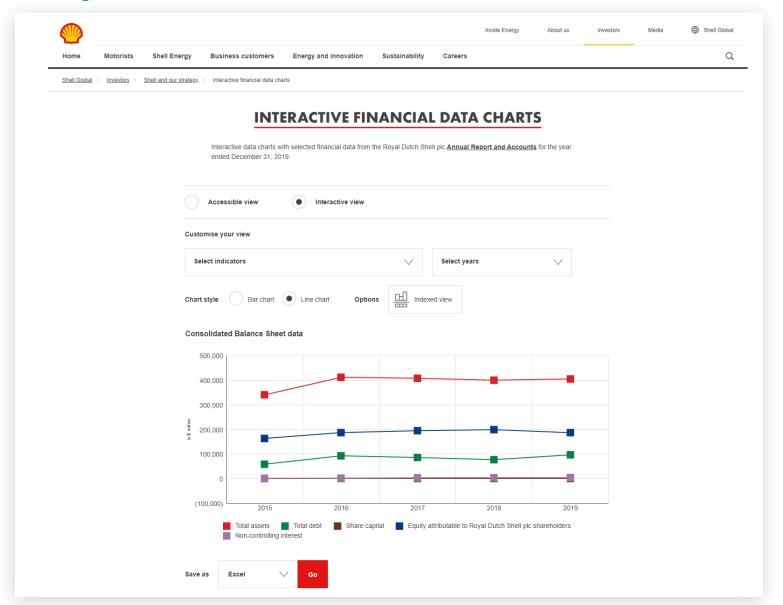
comprend

BAE Systems



comprend

Royal Dutch Shell



Securing Your World



G4S



Our technology-enabled security solutions includes our Secure Consulting and Technology business (11% of the Group) where we are targeting revenue growth of 10-12% per annum and margins in the range of 8-15%. Our technology focus creates additional security and efficiency benefits for customers and increases our ability to differentiate G4S's offering in the security market, which in turn supports our goal of accelerating profitable growth.

OUR GO FORWARD BUSINESS

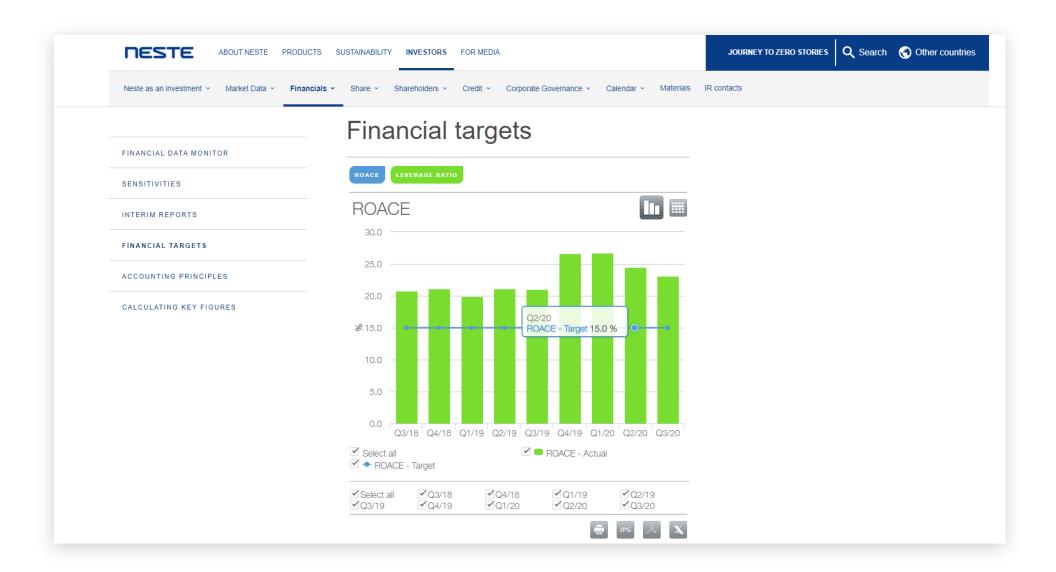
Security is a growing service industry and we believe that G4S has the expertise and global footprint to grow core security revenues (81% of Group revenues) at 4-6% per annum and generate margins of 5-6% (excluding Security Consulting and Technology).

As a result of our investment in technology we are deriving an increasing proportion of revenues from technology enabled solutions and at the end of December 2019, around 47% (2018: 45%) of our Secure Solutions revenues included technology in the customer service.

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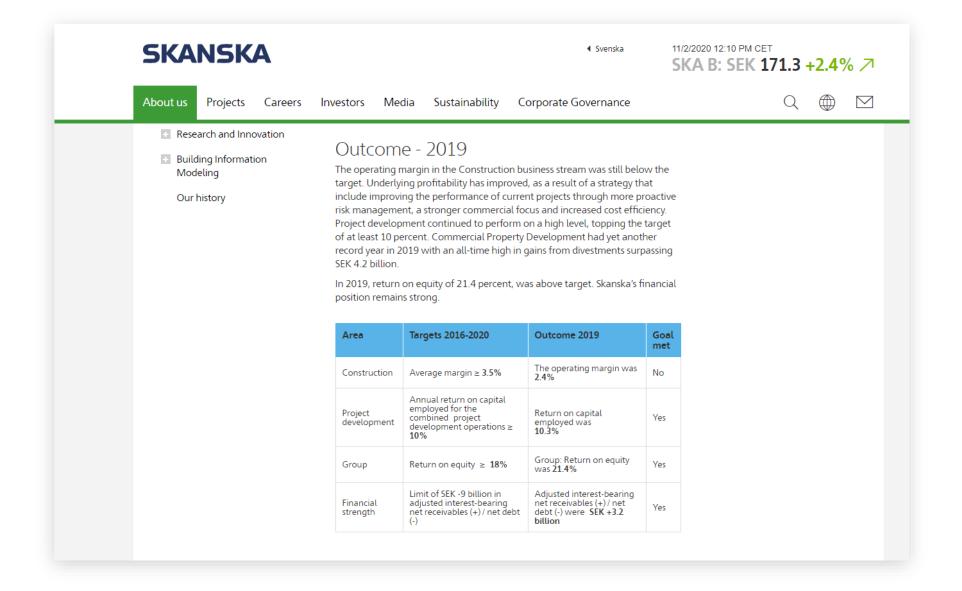


Neste





Skanska







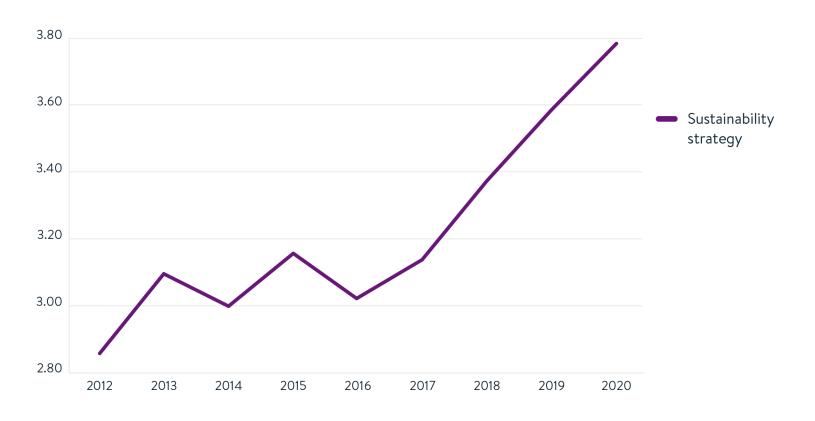
The most important sustainability content

1	Sustainability strategy	3.79
2	Environmental data	3.77
2	Diversity and equal opportunities	3.77
4	Sustainability report	3.74
5	Code of conduct	3.54



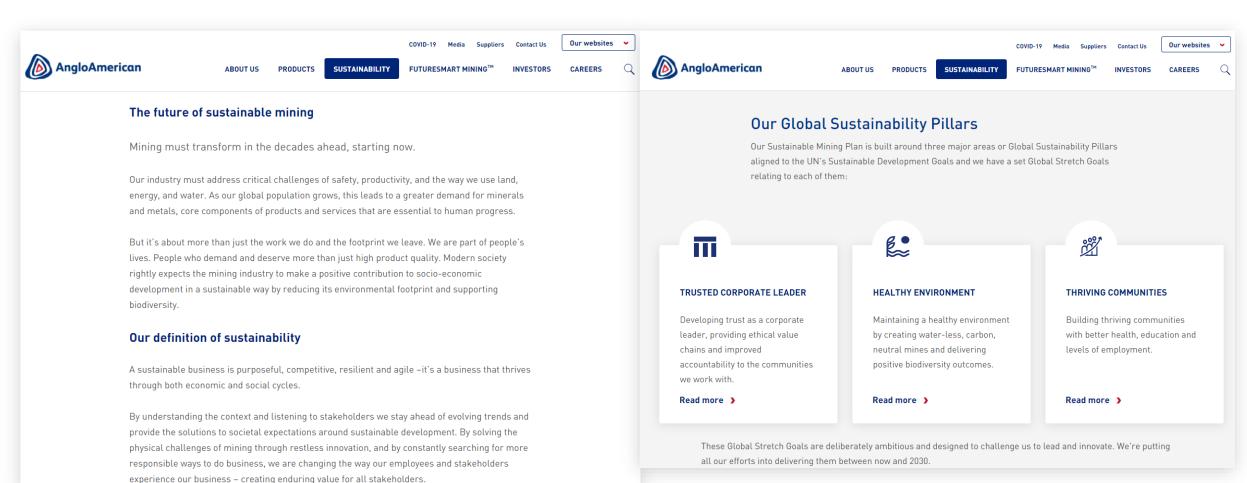
Sustainability strategy

Average importance of a sustainability strategy on the corporate website since 2012





Anglo American





BASF

We create chemistry for a sustainable future

We want to contribute to a world that provides a viable future with enhanced quality of life for everyone. We do so by creating chemistry for our customers and society and by making the best use of available resources. Sustainability is at the core of what we do, a driver for growth as well as an element of our risk management.

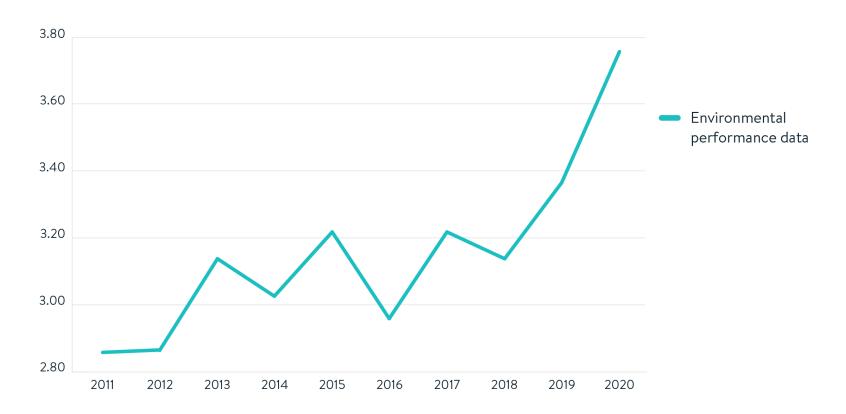
For example, we have defined sustainability focus areas within our corporate strategy. These formulate the commitments with which BASF positions itself in the market and how it aims to meet the growing challenges along the value chain.





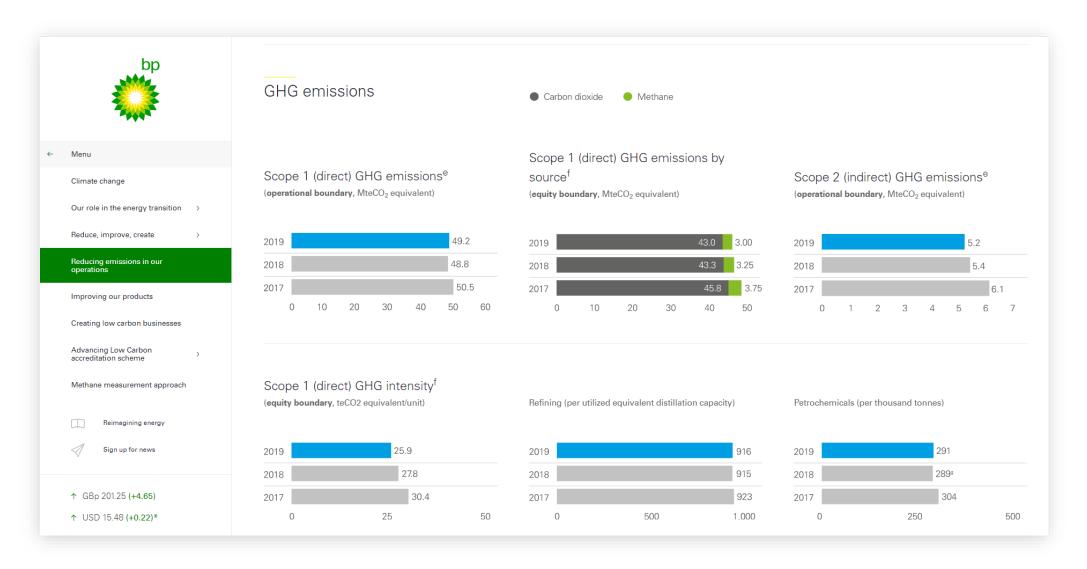
Environmental performance

Average importance of environmental performance data on the corporate website since 2011

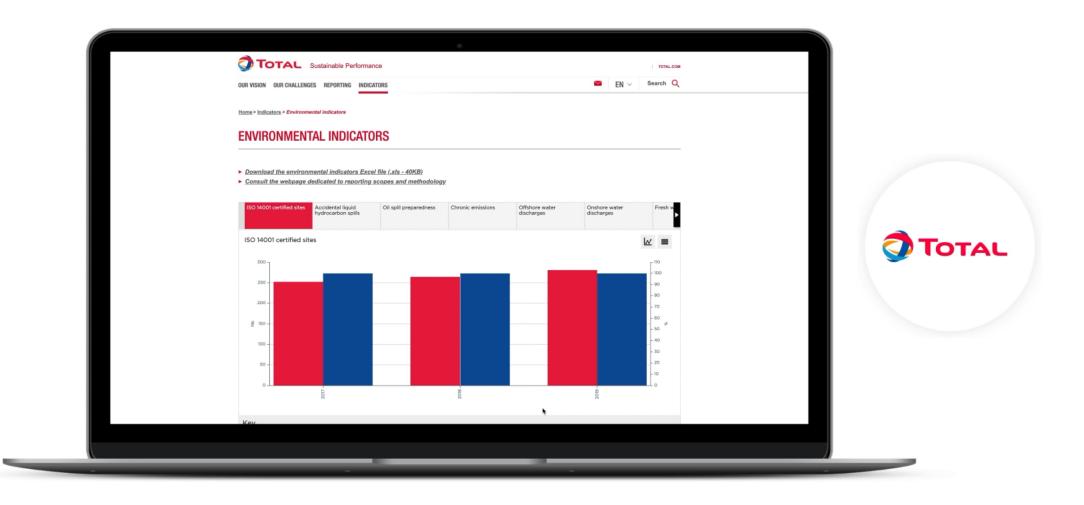






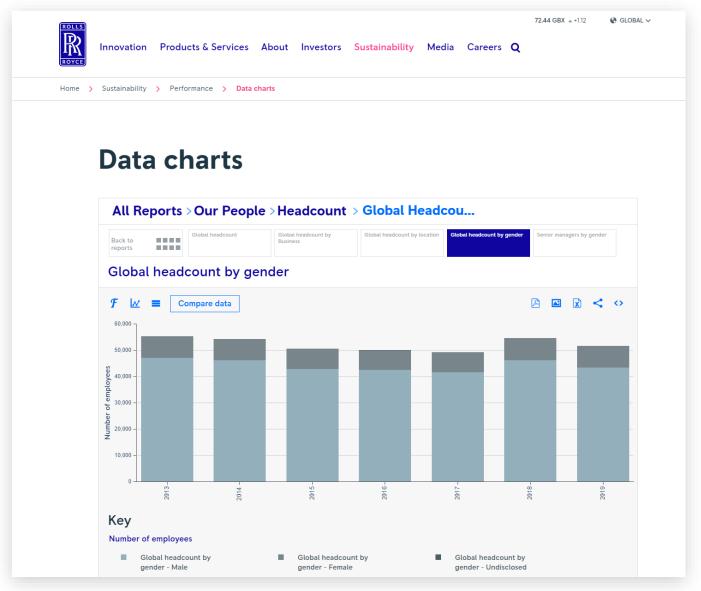


Total



comprend

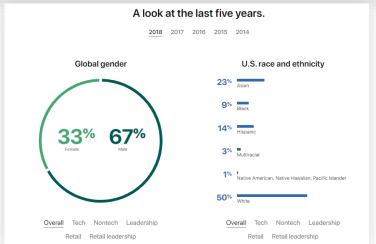
Rolls-Royce Holdings

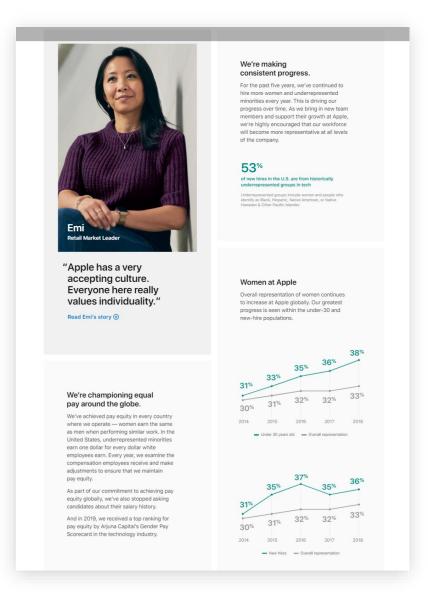


comprend

Apple







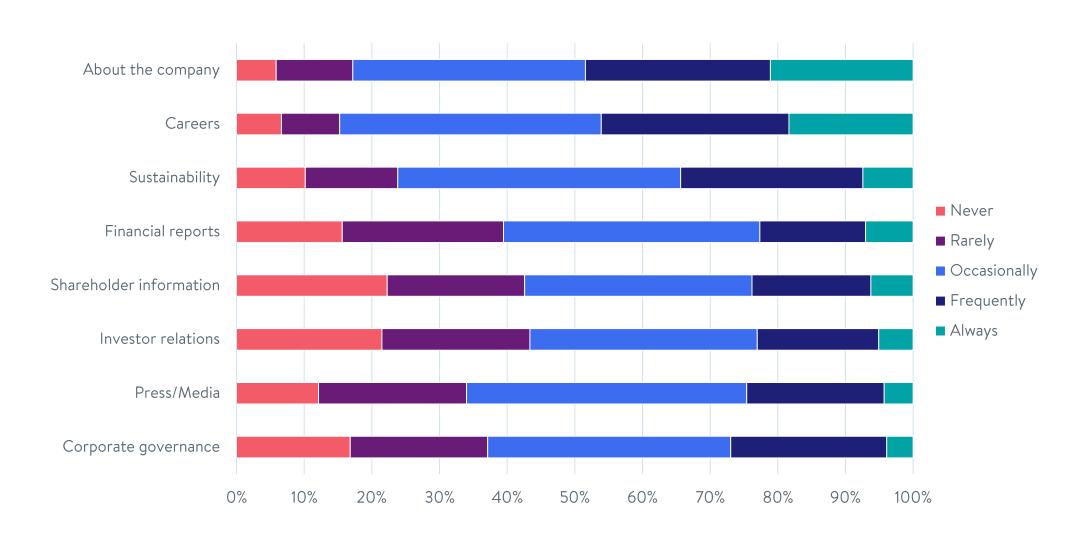


WHAT JOBSEEKERS WANT

According to 269 active and passive jobseekers in Europe



How often do you visit the website sections





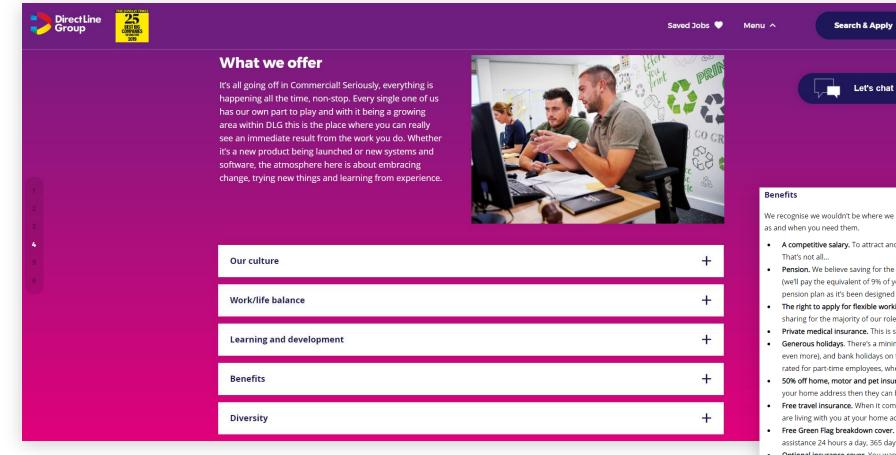
The most important information for jobseekers

(1=Not important, 5=Very important)

1	What it is like working at the company	3.78
2	Expectations on future employees	3.70
3	Explanation of the recruitment process	3.63
3	Learning and development programs	3.63
3	Information about benefits	3.63



Direct Line Insurance Group



Benefits X

We recognise we wouldn't be where we are today without our colleagues, that's why we offer such excellent benefits designed to suit you as and when you need them.

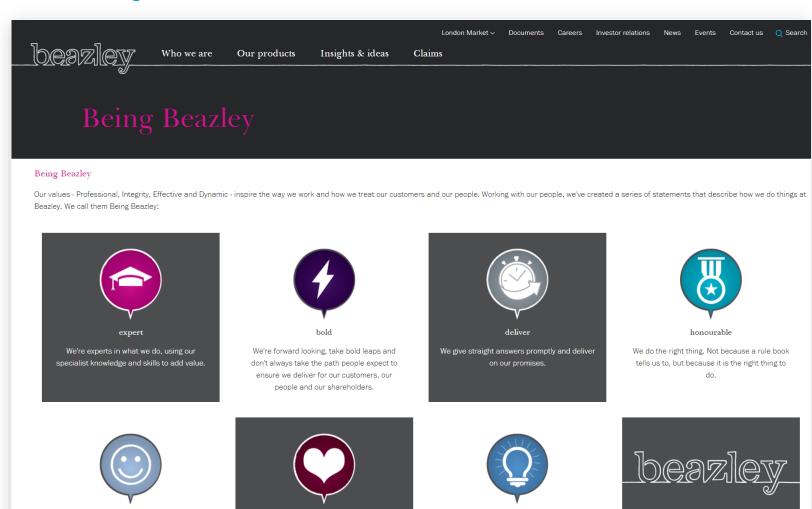
- A competitive salary. To attract and retain quality talent, so we'll offer you great rewards and real recognition for your contribution.
 That's not all...
- Pension. We believe saving for the future's important, so you'll benefit from auto-enrolment and a generous contribution from us
 (we'll pay the equivalent of 9% of your base salary into your pension). You can also make additional contributions through our
 pension plan as it's been designed to make saving for your retirement as flexible as possible.
- The right to apply for flexible working. We welcome applications for part-time, reduced hours, variable hours, home working or job
 sharing for the majority of our roles, so there's lots of flexibility.
- Private medical insurance. This is standard for managers and optional for everyone else.
- Generous holidays. There's a minimum of 22 days holiday a year across the business (depending on your role, you could start on even more), and bank holidays on top, as well as the opportunity to buy/sell up to 5 days per year. You'll even get an extra day, prorated for part-time employees, when you reach your 10-year work anniversary and each subsequent 5-year interval thereafter.
- 50% off home, motor and pet insurance. As you'd expect, we have your insurance needs covered, and if you have family living at your home address then they can benefit from sharing your policies.
- Free travel insurance. When it comes to trips away our insurance covers you, your spouse/partner, and any children under 18 who
 are living with you at your home address, so you can have more adventures with less worry.
- Free Green Flag breakdown cover. Real peace of mind when you need it, as you and your spouse/partner are covered with roadside
 assistance 24 hours a day, 365 days a year including cover at home and long-distance recovery, plus much, much more.
- Optional insurance cover. You want to look after yourself and your loved ones, so we also offer life insurance, income protection, critical illness insurance and personal accident insurance.
- Discounts, cash back and offers. Your social calendar may need some managing, as we have offers on big high street stores, travel, show tickets, gym membership and lots more
- Flexible casual dress code. It's not about what you wear, it's about what you can do, so why not be comfortable doing it?

We are friendly, approachable and support

each other.



Beazley



We value good ideas and insights wherever

they come from - we have a contagious energy to do things better.

We are not obsessed with hierarchies or status

We are Beazley.



Barratt Developments

Experienced Professionals

Land & Planning



Intro

Our Land & Planning team finds the best land in the right locations so we can build great places to live. In a very competitive field, they do everything from identifying land opportunities to making sure it fits our business need, and to negotiating with sellers to get the best possible deal. The research and assessments they do are essential to making sure that the homes we build will be the high quality our customers expect. They also work with communities to make sure that we're keeping everyone informed and creating developments that are sustainable and have a positive long-term impact.

Roles

— Development Director

— Planning Manager — Planner

Land ManagerLand Buyer

Planning Director

Construction Lifecycle

Our construction lifecycle shows how a real Barratt project, Silkwood Gate in Wakefield, was built and how every team helped build a new part of the community:

keep things moving and ultimately get the job done.

Land & Planning

Technical

Commercial

Who we're looking for

Construction

It's one of our fastest moving teams so you'll need to be happy working at speed to do well in Land & Planning. There's a large range of roles but everyone here can think imaginatively and has a strong business sense they can apply to their decision making. You'll also be happy building relationships with a wide variety of people to

Sales & Marketing

Customer Care

Find and acquire the land

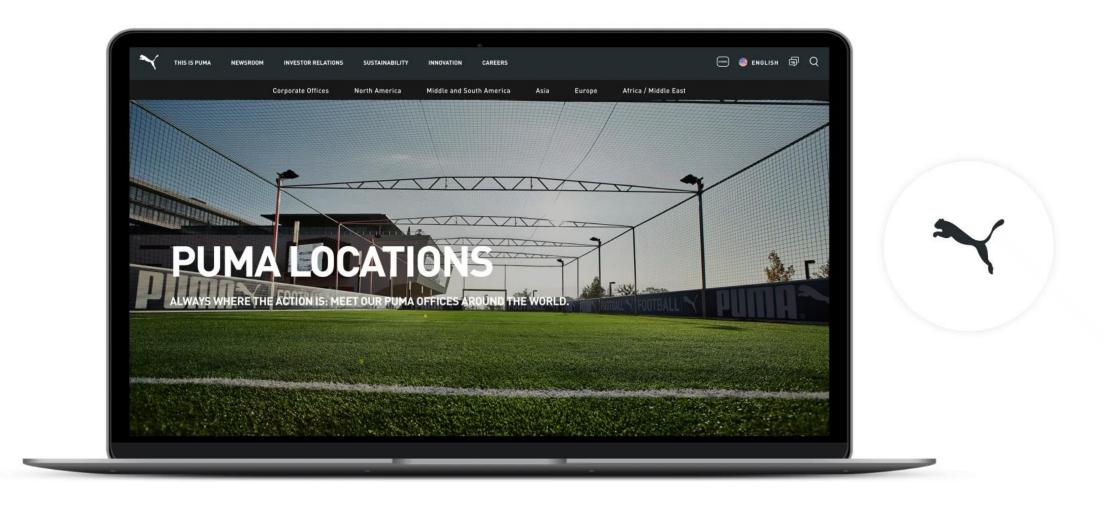
Buying the right land in the right location is crucial to creating great places to live. The Silkwood site was originally allocated for employment premises. Following discussions with the Local Planning Authority however, we were able to negotiate a joint use building scheme, which we marketed alongside Wakefield Council. We worked closely with the Local Authority during the various stages of the Local Development Framework, producing reports and conducting surveys in relation to traffic and local employment. The results we gained allowed us to demonstrate that the site was able to accommodate a large proportion of residential housing, with limited employment uses.



Mark Jones

Planning

Puma





FOUR KEY RECOMMENDATIONS

- 1. Lift **forward-looking information** such as financial targets and outlooks from your latest reports and onto the website
- 2. Brief **facts & figures** about the company add valuable context for all stakeholders
- 3. Make sure your content is **up to date** be clear when it was updated
- 4. Ensure your **business model** is on your website and includes a description of value creation



Get in touch for a demo



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